

Organizer

The organizer of the trip (payments and reservations) is Turkey Snowcats sp. z o. o. with its registered office at ul. Urzędnicza 62/10 in Kraków, Poland, identified by the REGON number 526328940 and the NIP number PL6772498865.

The executor of the trip (organization of all tourist activities in Turkey) is Snow Cats TURIZM VE TICARET LIMITED SIRKETI registered at KARSİYAKA MAH Street. ADNAN MENDERES FİND. YILDIZLAR A BLOCK SITESİ YILDIZLAR A BLOCK NO: 32 İÇ KAPI NO: 5 KUMLUCA / ANTALYA, Turkey

Payment

Payment of the first and second installment is made in EURO by transfer to the account of Turkey Snowcats sp. z o. o., Urzednicza 62/10, Kraków, Poland

The first installment is 30% of the price of the purchased package - payable by transfer within 7 days of signing up

The second installment is 70% of the price of the purchased package - payable by transfer 60 days before the camp start date

To receive a VAT margin invoice, please report this information at the time of registration

Booking

To register a ski touring or freeride trip:

1. Send a report:

By sending an e-mail with the number of people registered, advancement level (short description of experience) and selected date to contact@turkeysnowcats.com

Send your application by completing the form on our website

2. Pay an advance payment (30% of the trip amount) within 7 days from the moment of approval by our reservation offices. Failure to pay the advance payment within 7 days will result in the cancellation of the reservation

3. Confirmation of the advance payment should be sent to contact@turkeysnowcats.com

4. Sign an agreement for the provision of tourist services between us and the client

Cancellations Policy

1. If you cancel up to 120 days before departure, you will receive a 100% refund

2. If you cancel up to 60 days before the departure date, you will lose the advance payment, i.e. 30% of the total trip

3. If you cancel less than 60 days before the departure date, you will lose 100% of the amount, but:

You can sell your trip to anyone

You can purchase trip cancellation insurance. Insurance is an additional fee and costs 5% of the trip value. If you are interested, please contact contact@turkeysnowcats.com

We treat postponing the departure as equivalent to resignation.

Refund Policy

During the freeride camp:

In the purchased offer, we guaranteed the number of descents (in the form of the number of vertical meters) made during the trip. If the contract is not fulfilled due to our fault (groomer failure), we will refund the price difference in accordance with our individual training price list. If the number of meters has not been skied due to the client's fault (lack of fitness, poor downhill skills, stay in a guesthouse), there is no right to a refund.

During the ski touring camp:

In the purchased offer, we have written a specific ski tour program, but we must emphasize that the guide has the unquestionable right to change the tour route due to snow or weather conditions.

If the client decides to return to the guesthouse sooner or stay at the guesthouse on a given day, he or she is not entitled to a refund.

Risk

Our priority is safety. We operate in high mountains, where the highest rainfall is recorded in Turkey. Operating in such conditions always carries a risk that we cannot completely eliminate, but we reserve the right to change the program due to weather or snow conditions.